

Frequently Asked Questions

Why is this year's Annual General Meeting (AGM) virtual?

Pursuant to Bangladesh Securities and Exchange Commission's Order, Trust Bank Limited (TBL) convenes the 24th AGM through Virtual Platform using <https://trustbank.bdvirtualagm.com>.

What is the link for the virtual AGM?

<https://trustbank.bdvirtualagm.com>. The link will be activated from 10.00 a.m. on Thursday, 20 July 2023.

How can the Shareholders participate in the virtual AGM?

The Shareholders will only be eligible to participate in the AGM, if they are listed as shareholders of Trust Bank on the Record Date (i.e. 29 May 2023). The eligible Shareholders shall join the meeting from their respective location using desktop, laptop, mobile phone and tablet supported by internet connection. By participating virtually, Shareholders will be able to view a live webcast of the meeting, ask questions online and submit votes in real time. In order to log into the system (i.e. <https://trustbank.bdvirtualagm.com>), the Shareholders need to put the 16-digit BO number or Folio number.

How can the Shareholders submit their questions/comments?

Shareholders may submit their questions/comments electronically to share.dept@tblbd.com before 48 hours of commencement of the AGM. The Shareholders also have the option of submitting questions/comments through the Virtual Platform (i.e. <https://trustbank.bdvirtualagm.com>) from 10.00 a.m. on 19 July 2023. TBL will address the questions/comments and answer them in a dutiful and discretionary manner.

Who is entitled to vote?

Any Shareholder whose name appeared in the Register of Members as on the Record Date is eligible to vote at the AGM. However, the Shareholder(s) may appoint a proxy to attend and vote on his/her behalf. The Proxy Form (properly stamped and duly signed by the Member) must be submitted at the Share Department of the Bank at any time not less than 72 hours before the AGM.

How long will the voting line/e-voting options remain open for casting votes?

The voting line/e-voting options will be activated from 10.00 a.m. on Wednesday, 19 July 2023 and will remain open up to the closure of General Meeting.

If I am a few minutes late logging into the virtual AGM site, am I still allowed entry?

You can login at any time during the course of the meeting at <https://trustbank.bdvirtualagm.com>.

May the Shareholders also attend the AGM at the venue?

No. Unfortunately, it is not possible to attend the AGM physically at the venue instead Shareholders shall only join the AGM virtually through <https://trustbank.bdvirtualagm.com>.

Queries

Should you have any further queries regarding AGM, please contact any of the following numbers: +88-02-44870031, +88-02-44870032, +88-02-44870014, Ext: 2021, Direct: +88-02-44870006.


Trust Bank Limited's Virtual AGM System Manual



Supported Browser: Latest version of


Google Chrome , Microsoft Edge , Opera , Safari , Mozilla Firefox 

Supported Device: Laptop, Desktop, Tab, Mobile (android/ iPhone)

Virtual AGM with this simple step for Shareholder:

 Step - 1	Click the link-
	https://trustbank.bdvirtualagm.com

 Step - 2	Login Interface	
	Before Activation	24th AGM will be held on 20 July 2023 (Thursday) at 11.00 A.M. Login process activation on 19 July 2023 Wednesday at 10.00 A.M.
	After Activation	<div><div>Sign In BO/Folio/Admin/Scrutinizer ID: * <input type="text" value="Type your ID"/><input type="button" value="Go"/></div><div></div></div>

 Step - 3	Login Screen:	
	a) Type 16 digit BO number or Folio number* b) Click Go button c) Click Login button	
	<div>Sign In BO/Folio/Admin/Scrutinizer ID: * <input type="text" value="Type your ID"/><input type="button" value="Go"/></div>	<div>Sign In BO/Folio/Admin/Scrutinizer ID: * <input type="text" value="12014700000000001"/><input type="button" value="Go"/> <input type="button" value="Login"/></div>

Step - 4

Shareholders can see:

- a) Live Streaming, b) Total attendance (Number of Shareholders with Total Shares),
c) Agenda & Agenda wise voting result d) Question & Comments.

The screenshot shows a web browser displaying the 'Annual General Meeting (Virtual Platform)'. The main content area has a large text box that says 'AGM Live broadcast is coming soon ...'. To the right, there is a section titled 'আলোচ্যসূচী / Agenda-01' with a description: 'To receive and adopt the Directors' Report, Auditors' Report and Audited Financial Statements of the Company for the year ended 31 December'. Below this, there is a 'Vote' section with two buttons: 'I am in favor of passing this proposal' (green) and 'I am not in favor of passing this proposal' (red). Each button has a 'Vote' and 'Vote(%)' display. The green button shows 'Vote: 1041385269' and 'Vote(%): 98.932'. The red button shows 'Vote: 11241727' and 'Vote(%): 1.068'. At the bottom, there is a section titled 'প্রশ্ন এবং মন্তব্য / Questions and Comments' with a text input field and a 'Submit' button. The input field contains the text 'আপনার প্রশ্ন / মন্তব্য লিখুন (Type Your Questions / Comments)'.

Step - 5

Shareholders can do:

Shareholders can vote (Yes/ No) for any Agenda

Click on **Green** Button For Favor/ Yes or

Click on **Red** Button For Against/ No

The screenshot shows the 'Vote' section of the AGM Live broadcast interface. It features two main buttons: 'I am in favor of passing this proposal' (green) and 'I am not in favor of passing this proposal' (red). Below each button, there are 'Vote' and 'Vote(%)' displays. The green button shows 'Vote: 2500' and 'Vote(%): 100.000'. The red button shows 'Vote: 0' and 'Vote(%): 0.000'. A tooltip is visible over the green button with the text 'প্রস্তাবটি পাসের জন্য সমর্থন করছি'.

Step - 6

Shareholders can do:

Shareholders can **submit Questions or Comments**.

Type your Question or Comments (English or Bangla) then **click Submit** Button.

The screenshot shows the 'প্রশ্ন এবং মন্তব্য / Questions and Comments' section of the AGM Live broadcast interface. It features a text input field with the placeholder text 'আপনার প্রশ্ন / মন্তব্য লিখুন (Type Your Questions / Comments)'. To the right of the input field is a red 'Submit' button.