

CREDIT CARD SERVICE REQUEST FORM

Personal Details

Customer Name: _____

Address: _____

Contact : _____ Email Address : _____

Card No : _____ Expiry : _____

Service Request

- Card Renewal/Replacement Required (Please Specify Reason) _____
- Address Change (Please Specify) _____
- _____
- Revise Credit limit (Please attach latest income document) _____
- TBL Account No. (If Any) _____
- Removal of Lien (Please insert your lien A/C No.) _____
- Auto Debit Instruction/Cancellation (Minimum/Full) A/C No. _____
- POS/ATM/E-Commerce Limit Revise _____
- E-Commerce permission, without OTP option (Example- Ali Express, Netflix, Microsoft Stores, etc.)
- TXN Amount USD _____ No of TXN _____
- Conversion of Credit Limit:
- BDT _____ to USD _____
- USD _____ to BDT _____
- Card / PIN Re-issue (Please Specify Reason) _____
- Card Cancel (Please Specify Reason) _____
- SMS/Email Notification Service (Mobile/Email Number) _____
- Others (Please Specify) _____

 Cardholder Signature

 Date

For Bank Use Only

Assigned Member: _____

Remarks: _____

 Support Officer Signature

 Authorized Signature